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Latimer, Becky

From: Latimer, Becky
Sent: Thursday, June 6, 2019 9:11 AM
To:
Subject: Docket number 2018-358-WS

Dear Ms. Patricia Murray

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- [Docket No. 2018-358-WS](#) - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

[Docket No. 2018-358-WS](#) - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses - <https://dms.psc.sc.gov/Web/Dockets/Detail/116911>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
 Becky Latimer
 Clerk's Office/Administrative Coordinator
 Public Service Commission of South Carolina
 803-896-5100
Sign up for Meeting Agenda Alerts: Text [PSCAGENDAS](#) to [39492](#)



* Required Fields

Date: 6-5-19

Letter of Protest
in Docket ____ - ____ - ____

Protestant Information:

Name: Patricia Murray

Mailing Address: _____

City: Lake Wylie

State: SC

Zip: 29710

Phone: _____

E-
mail: _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Blue Granite.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I moved to Lake Wylie approx. 1 ½ years ago. Prior to this I lived in Tega Cay where Blue Granite (or utilities inc) provided water to the older part of Tega Cay. The service was horrible and were under frequent boil alerts. For these reasons, Tega Cay cut off service to Blue Granite and switched to York County resulting in a much better quality of water and more reasonable pricing. Since living in River Hills, my water bills are out of control. I pay more now for a smaller household of 2 people (formerly 5) than I ever did in Tega Cay. Additionally, I have many concerns about the quality of the water. It is often times brown or cloudy and since living here we have had at least 8 boil alerts, some of which we were not even notified but had to rely on neighbors to notify us.

It is ridiculous that we are paying a flat fee for sewerage no matter if we use 10 gallons of water or 10,000 gallons. Most months my water bill was higher than my other utilities for a sub-par product. This company does not deserve a rate increase. I also believe that we should be sourcing our water from York County as Tega Cay did. The rates are more reasonable and service is reliable. Blue Granit does not deserve our

business. They were given a one-year probationary period and I do not believe they have kept up their end of the bargain. It is time for a change.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

Maybe.